



Jumpstart

The NetBrain Jumpstart service has been designed to ensure your platform is deployed quickly, accelerating time-to-value, and to ensure our customers can start benefiting from their investment as soon as possible.

The service includes deployment of the latest release, validation that the device data collected from your live network in the NetBrain platform is accurate, analysis of your network and ITSM incident data, and collaboration with your engineers to create powerful automation for your network management needs.

The Jumpstart services engagement can be completed in as little as **2 months**.

Key Benefits

As part of your Jumpstart service engagement, you will work directly with one of our NetBrain Service Engineers. They will collaborate with you to learn what makes your network unique and help seamlessly adapt NetBrain to your current workflows so you can see value quickly. Your NetBrain Service Engineer will guide you through a simple, four step agile implementation approach to minimize project duration and ensure that upon project completion you understand the next steps in not only maintaining your NetBrain investment, but how to take your NetBrain Automation to the next level.

Environmental Readiness

NetBrain deployment architects will help design and deploy the NetBrain software infrastructure ready to power automation into your environment.

Discovery & Model Accuracy

Create an accurate, certified “digital twin” of your live network in the NetBrain platform to visualize and contextualize your network.

Automation Acceleration

Our Service Engineers will deploy triggerable, preventive automation of the most repetitive problems in your network to help address your operational goals and reduce automation gaps.

Training and Enablement

Our live, instructor-based trainings will enable your Admins, Architects, and Engineers to quickly become experts in how to use and develop NetBrain Automation and how to maintain the NetBrain Platform.

Jumpstart Service Features

With NetBrain as your partner in the Jumpstart service engagement, you are working with experts that will prioritize your key business initiatives where NetBrain can be leveraged for success.

	New Customers Accelerate Your Automation Achieve operational goals to reduce MTTR with NetBrain Automation	Existing Customers Upgrade and Automate Upgrade and enable the latest in NetBrain Automation innovations
Environmental Readiness	Design NetBrain Architecture Deploy latest NetBrain Release	Review / Enhance System Design Upgrade to latest NetBrain Release
Discovery & Model Accuracy	Discover managed Network Devices Design Site and Map Layouts Validate critical application paths	Resolve existing Device Discovery issues Review existing Sites and Map Layouts Validate critical application paths
Automation Acceleration	Analyze ITSM incident data to identify frequently occurring issues ¹ Integrate automation with existing workflows and compatible ITSM system ² Implement triggerable, preventative NetBrain Automation Building NetBrain Automation with customer engineers	Analyze ITSM incident data to identify frequently occurring issues ¹ Integrate automation with existing workflows and compatible ITSM system ² Implement triggerable, preventative NetBrain Automation Building NetBrain Automation with customer engineers
Training and Enablement	Core Skill Trainings 2-Day Power User Training Live Class Experiences with Lab ³	Core Skill Trainings 2-Day Power User Training Live Class Experiences with Lab ³

¹The NetBrain Service Engineer will provide data export requirements to the customer ITSM group at time of project kickoff.

²NetBrain supports integration with a variety of 3rd party systems, contact your NetBrain Account Executive or Customer Success Manager for details.

³Live, instructor led training provided by NetBrain University with classes available at regularly scheduled days/times. Lab system and accompanying materials will be provided by NetBrain the day of training.



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