

What is Jumpstart?





Our Jumpstart service engagement is designed to ensure your NetBrain platform is deployed quickly, accelerating time to value, so customers can start benefiting from their investment as soon as possible.

During the Jumpstart engagement, your NetBrain Services Engineer will get your organization running the latest release, ensure that the data collected from your live network in the NetBrain platform is accurate, analyze your network incident data and deployed features in your network, and work with your problem solvers to create powerful NetBrain Automation to help reduce your MTRR and allow your team to deliver services faster.

The Jumpstart services engagement can be completed in as little as **6 weeks**.

How Does Jumpstart Work?

As part of your services engagement with us, you will work directly with one of our NetBrain Services Engineers. We will collaborate with you to learn what makes your network unique and seamlessly adapt NetBrain to your current workflows and to get you to value quickly. Your NetBrain Service Engineer will guide you through a simple, agile implementation approach to minimize project duration and ensure that upon project completion you understand the next steps in not only maintaining your NetBrain investment, but how to take your NetBrain Automation to the next level.

 Environmental Readiness	 Platform Certification	 Automation Acceleration (AVD)	 Training and Enablement
<p><i>Establish the NetBrain Foundation</i></p> <hr/> <p>Our infrastructure architects will help your team design and deploy the NetBrain software infrastructure ready to power your automation into your environment.</p> <hr/> <p>Key Deliverables:</p> <ul style="list-style-type: none"> Review NetBrain System Design Deploy the NetBrain Platform Apply the Latest Service Patches and Device Drivers 	<p><i>Adapt the NetBrain Platform to your unique Network environment</i></p> <hr/> <p>Work with your Network Architects to create a certified, accurate “digital twin” of your live network in the NetBrain Platform to allow you to visualize and contextualize your network environment.</p> <hr/> <p>Key Deliverables:</p> <ul style="list-style-type: none"> Onboard network devices into the NetBrain Platform Validate automated system and critical application tasks Execute the NetBrain Platform Certification Framework 	<p><i>Automate your critical incident tickets and network features</i></p> <hr/> <p>Let us understand what makes your network environment unique by automating your most critical incident tickets and enabling powerful automation to decode your most complicated network features.</p> <hr/> <p>Key Deliverables:</p> <ul style="list-style-type: none"> Implementation of case-based automation using your incident system data Implementation and customization of Network Feature-based automation 	<p><i>Enable a culture of collaborative, NetBrain automation</i></p> <hr/> <p>Our live, instructor-based trainings will enable your Admins, Architects, and Operations teams to quickly become experts in how to build powerful NetBrain Automation and how to maintain the NetBrain Platform.</p> <hr/> <p>Key Deliverables:</p> <ul style="list-style-type: none"> NB101 End User Essentials NB201 Building Automation NB110 Domain Management

What's Included in Jumpstart?

For new customers as well as our existing customers, the Jumpstart Services Engagement is the ideal way to achieve NetBrain Automation success:

Project Phase	New Deployment Accelerate Your Automation <i>For new NetBrain Customers to deploy quickly and reduce MTTR with NetBrain Automation</i>	Release Upgrade Upgrade and Automate <i>For existing NetBrain customers with a prior release of the NetBrain Automation platform</i>
Environmental Readiness	Design NetBrain Architecture Deploy latest NetBrain Release Apply latest NetBrain Service Patches	Review existing Platform Design Upgrade to latest NetBrain Release Apply latest NetBrain Service Patches
Platform Certification	Discover all managed Network Devices Execute NetBrain Platform Certification Framework Support resolution of detected duplicate IP Addresses in the customer network Create Internet / MPLS Cloud Design Sites and Map Layouts Enable NetBrain automated Discovery and Benchmark system tasks Validate critical application paths	Resolve existing Device Discovery issues Execute NetBrain Platform Certification Framework Support resolution of detected duplicate IP Addresses -n the customer network Review existing Internet / MPLS Cloud Review existing Sites and Map Layouts Enable NetBrain automated Discovery and Benchmark system tasks Validate critical application paths
Automation Acceleration	Review recent incident data and analyze customer network Develop NetBrain Automation Roadmap Create 5 NetBrain Automation Guidebooks based on your own incident data and deployed network features Provide peer-level training on NetBrain Automation Guidebook development	Review recent incident data and analyze customer network Develop NetBrain Automation Roadmap Create 5 NetBrain Guidebooks based on your own incident data and deployed network features Provide peer-level training on NetBrain Automation Guidebook development
Training and Enablement	Live Training Class Experiences with Lab ¹ <i>NetBrain 101: End User Essentials</i> <i>NetBrain 201: Building Automation Essentials</i> <i>NetBrain 110: Domain Management Essentials</i>	Live Training Class Experiences with Lab ¹ <i>NetBrain 101: End User Essentials</i> <i>NetBrain 201: Building Automation Essentials</i> <i>NetBrain 110: Domain Management Essentials</i>

¹ Lab system and accompanying materials will be provided by NetBrain day of training. Lab will be available for use during training class only.