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1. Setup Overview

Before end users start to experience NetBrain Integrated Edition, the following preparations must be done to set up your domain:

- 1. Log in and Create a domain.
- 2. Configure share policy.
- 3. Perform the following actions:

Category	Task	Expected Result				
Discovery	Configure Network Settings	All Front Servers are connectedAll network credentials are configured				
	Discover Network Devices	All managed network devices are discovered				
Fine Tune	Clean Up Domain Issues	Resolve all managed devices under the following categories: Unknown IP Missed Devices Discovered by SNMP Unknown SNMP sysObjectID Unclassified Network Devices Hostname-Changed Devices				
	Create MPLS Clouds	 MPLS Clouds are created based on a full list of CE devices with CLI access 				
	Add Internet Cloud	 All paths between boundary devices and the Internet are visible and can be calculated successfully 				
	Add Generic Device	Devices that cannot be accessed are manually added to the domain				
	Resolve Duplicated IPs	No conflicted IP				
Site & System Tasks	<u>Create Sites</u>	All sites are createdNo unassigned devices				
	Schedule Benchmark Tasks	 Benchmark task is enabled and executed successfully Update Site Maps is enabled 				
	Schedule Discovery Task (Optional)	Discovery task is enabled and executed successfully				

Category	Task	Expected Result
	Schedule Data View Template/Parser Task	All applicable built-in DVTs are enabled and executed successfully
	Schedule Qapp Tasks (Optional)	Target tasks are enabled at a proper frequency
Advanced Tasks	Define Device Access Policy (Optional)	Users are assigned to corresponding policies as required
	Create Layout Style (Optional)	All sites are associated with customized layout
	View Domain Health Report	All issues reflected in the report are resolved

2. Logging in

- 1. In your web browser, navigate to http(s)://<Hostname or IP address of NetBrain Application Server>/. For example, https://10.10.3.142/ or http://10.10.3.142/.
- 2. In the login page, enter your username or email address, and password.

Note: If you are using SSO (Single Sign-On), click the hyperlink of the SSO server to redirect to the login page of your Identity Provider. After your credentials are verified, you will be directly logged in to the system and you can skip step 3.

- 3. Click **Log In**.
- 4. Please update the initial password if it is your first-time login.

3. Creating a Domain

1.	In the pop-up dialog, select the target tenant and click New Domain . The Create Domain Wizard is launched to
	guide you through the mandatory steps to create a domain.

2.	Select the target tena	nt, enter the	basic in	formation :	for the n	iew domain,	and then	click F	inish.
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4. Configuring Share Policy

Share Policy refers to the mechanism of authorizing roles and privileges to all users within a tenant. Users can access multiple domains concurrently with different roles assigned.

- 1. Click the domain name from the quick access toolbar and then click **Domain Management**.
- 2. In the Domain Management page, select **Operations > Share Policy** from the quick access toolbar. The **Share Policy** tab lists all users who have access to the current tenant.
- 3. Select a user to assign domain access and more privileges by role. See <u>Roles and Privileges</u> for more details regarding privilege division.
- 4. Click **Apply**.

BEFORE YOU CONTINUE:

- If you are migrating from NetBrain Enterprise Edition (version 6.x), refer to <u>Legacy Data Migration Guide</u> for more details. Then continue with <u>Scheduling Benchmark Task</u>.
- If you are building the domain from scratch, please continue with the following steps.

5. Configuring Network Settings

NetBrain Network Settings collects all the credentials used to access live devices and retrieve device data. Only the users who have the privilege to manage the domain can configure and share the Network Settings.

Desired Outcome: All Front Servers are connected, and all network credentials are configured.

- In the Domain Management page, select Operations > Discover Settings > Network Settings from the quick access toolbar.
- On the Network Settings tab, enter all available credentials of your network devices and jumpbox server information in the corresponding tabs.
 - Private Key
 - Jumpbox
 - Telnet/SSH Login
 - Privilege Login
 - SNMP String

Configuring Private Key

The following SSH private key types are supported in the system to access your network devices:

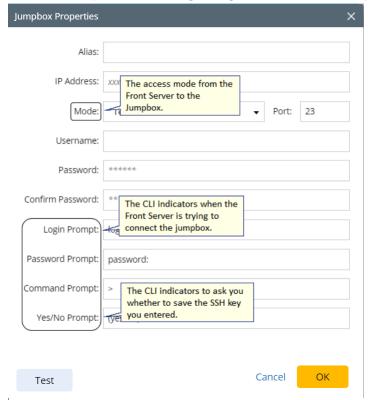
- SSHv1 RSA key
- SSHv2 RSA key
- SSHv2 DSA key
- 1) Click the **Private Key** tab.
- 2) Click **Add** to open the **Private Key Settings** dialog box.
- 3) Enter an alias and click **Browse** to import your SSH private key file.
- 4) Enter a passphrase twice if your private key is encrypted.
- 5) Click OK.

Repeat step 2) \sim 5) to add more entries if required.

Configuring Jumpbox

If NetBrain Front Server cannot access your live network directly, you can configure a Jumpbox. The Front Server accesses the Jumpbox first and then retrieve live data via the Jumpbox.

- Click the Jumpbox tab.
- Click Add to open the following dialog box and enter the required information.



- 3) If your network devices require special commands to access via Telnet or SSH, or require an additional set of credentials, you can click **Advanced** to configure more settings.
- 4) Click **Test** to check whether the connection between the Jumpbox and the Front Server is working. In the pop-up dialog box, you can click **Refresh** to retest the connections.
- 5) Click OK.

Configuring Telnet/SSH Login

- 1) Select the **Telnet/SSH Login** tab.
- 2) Click Add to open the Telnet/SSH Login dialog box.
- 3) Select the authentication method, enter or select the non-privilege login credentials, and click **OK**.

Repeat step 2) and step 3) to add more entries if required.

Configuring Privilege Login

The privilege login credentials refer to the passwords used to enter the enable mode. With these credentials, the system can issue CLI commands on live devices.

- 1) Click the **Privilege Login** tab.
- 2) Click **Add** to open the **Privilege Login** dialog box.
- 3) Enter the access credentials and click **OK**.

Repeat step 2) and step 3) to add more entries if required.

Configuring SNMP Read-Only Community String

- 1) Click the **SNMP String** tab.
- 2) Click **Add** to open the **SNMP Setting** dialog box.
- 3) Select the version of SNMP and enter the required credentials, and then click **OK**.

Repeat step 2) and step 3) to add more entries.

Best Practice:

- How to Optimize Discovery Performance When Many Front Servers and Network Credentials Exist
- How to Telnet/SSH Directly from NetBrain

6. Discovering Network Devices

The live network discovery function enables you to discover your network devices and provides a granular view of your network infrastructure.

<u>Desired Outcome:</u> All managed network devices are discovered.

The system provides the following two ways to discover your network.

- Discovering Network via Seed Routers
- Discovering Network by Scanning IP Range

Note: Before discovering your network devices, you need to make sure that the connections between NetBrain Front Servers and your live network are working, and all available credentials are configured in the <u>Network Settings</u> to access your devices.

Note: The time to finish the discovery process depends on your network scale. To narrow down the discovery scope, you can exclude devices by adding them to the <u>Do-Not-Scan List</u>.

Note: <u>Network Definition</u> is recommended as a workaround if SNMP is not accessible on specific devices temporarily when discovering a network. During the discovery, the system uses the settings in the Network Definition to discover a device when the SNMP of this device fails.

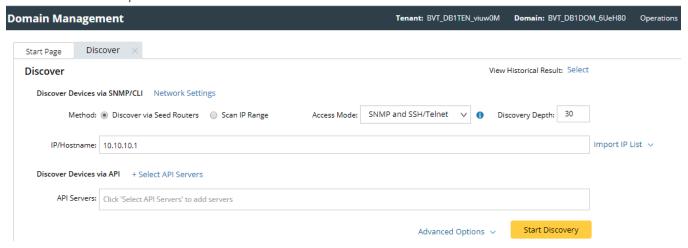
Note: After the discovery, the system will add the newly discovered devices to your domain and perform additional operations, including building Layer 3 topology, synchronizing with sites, and updating the CE devices of the BGP MPLS cloud.

Discovering Network via Seed Routers

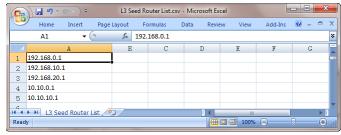
A seed router is the starting point where the discovery begins. With the seed router method, all the discovered neighbor devices will be treated as new seeds, until all devices matching the defined <u>Discovery Depths</u> are discovered. The system enables you to discover all the neighbor devices from the route tables, NDP tables, and SNMP routing protocol neighbors.

1. In the Domain Management page, click **Discover** on the Start Page or select **Operations** > **Discover** from the quick access toolbar.

2. On the **Discover** tab, the method **Discover via Seed Routers** is selected by default. Select one of the following ways to enter one or multiple seed routers:



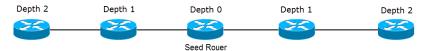
- Enter seed IP addresses directly in the blank field, separated by semicolons. The live network discovery starts from these IP addresses.
- If you already have any devices discovered in your domain, click Select Devices.
- Import a .csv or a .txt file by clicking Import IP list. Here is a sample list for your reference:



- 3. Select one of the following options from the **Access Mode** drop-down list.
 - SNMP and Telnet retrieve vendor and model information via SNMP first, and then log in to devices by using Telnet to retrieve live data.
 - SNMP and SSH retrieve vendor and model information via SNMP first, and then log in to devices by using SSH to retrieve live data.
 - SNMP and Telnet/SSH retrieve vendor and model information via SNMP first, and then log in to devices by using Telnet to retrieve live data; if Telnet doesn't work, then use SSH.
 - SNMP and SSH/Telnet retrieve vendor and model information via SNMP first, and then log in to devices by using SSH to retrieve live data; if SSH doesn't work, then use Telnet.
 - SNMP Only retrieve live data via SNMP only.

Note: The data retrieved via SNMP only might be incomplete.

4. Set the discovery depth by entering a value between 0 and 255. It refers to how deep you want the discovery to go. That is, how many levels of neighbors are explored from the seed router (the neighbors can include NDP neighbors, routing protocol neighbors, and next-hops in route tables, which depend on your configurations). Here is a sample for discovery depth.

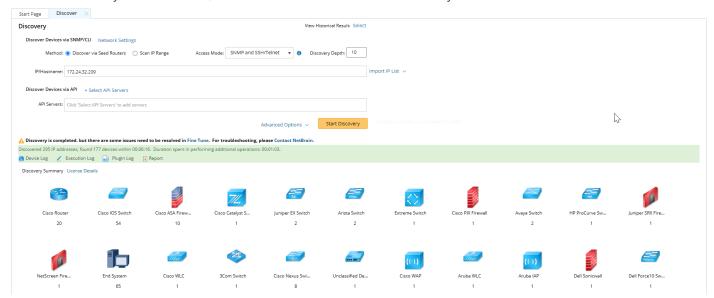


- 5. Click **Advanced Options** to configure more settings:
 - Run additional operations after discovery choose to whether to run the additional operations for the discovery, including updating MPLS Cloud CE list, building IPv4 L3 topology, sites and so on. It is recommended to keep this option checked, otherwise the discovered devices will not be ready until the benchmark task finishes.
 - Retrieve device/module/interface information choose to whether to retrieve the device/module/interface
 information for certain discovery (for example, AWS discovery to merge the multi-source devices and Juniper
 discovery for complete MIB information).
 - CLI Forced Timeout the time limit of each CLI command to retrieve live data from a device. The default value is 600 seconds.
 - Use NDP to discover neighbor devices discover neighbor devices by looking up an NDP table.
 - **Find routing protocol neighbor via SNMP** retrieve routing protocol (such as BGP, EIGRP, and OSPF) neighbors via SNMP.
 - Use CLI routing table to discover next-hops discover neighbor devices from route tables retrieved by CLI commands.
 - **Scan destination subnets** continue to scan all destination subnets in the route tables of the devices that are discovered in the last depth.

Note: The option is only available when the Use CLI routing table to discover next-hops option is selected.

- **Scan all connected subnets** continue to scan all directly connected subnets of the devices that are discovered in the last depth.
 - Minimum mask bits scan subnets with mask exceeding the threshold. The default value is 24 and can be configured between 22 and 32.
- 6. Click Start Discovery.

7. When the discovery task is finished, the discovered devices are automatically added to the current domain.

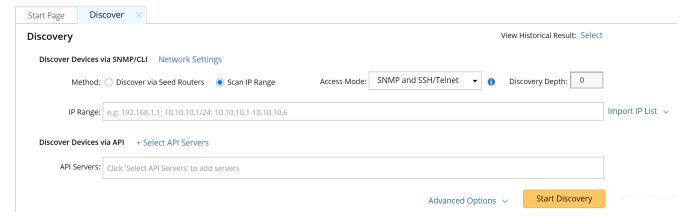


You can click **Discovery Report** to view the access log of discovered devices or click **Execution Log** to view the execution log of the entire discovery process.

Discovering Network by Scanning IP Range

The scanning method only discovers devices in the specified IP range or subnet. It is recommended to use this method to discover a large-scale network, which is divided into subnets and each of which occupies a range of IP addresses.

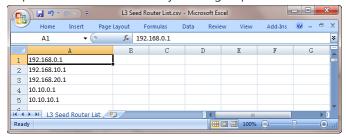
- 1. Click **Discover** on the Start Page or select **Operations** > **Discover** from the guick access toolbar.
- 2. On the **Discover** tab, select **Scan IP Range** and use one of the following ways to specify the IP range:



• Enter an IP range directly in the blank field, separated by semicolons. For example, enter 192.168.2.1 as a single IP address; enter 10.10.10.1/24 as a segment address; enter 10.10.10.1-10.10.6 as an IP range.

Note: Under the premise of meeting the requirements, it is highly recommended to enter a segment address as small as enough to ensure a smooth discovery process.

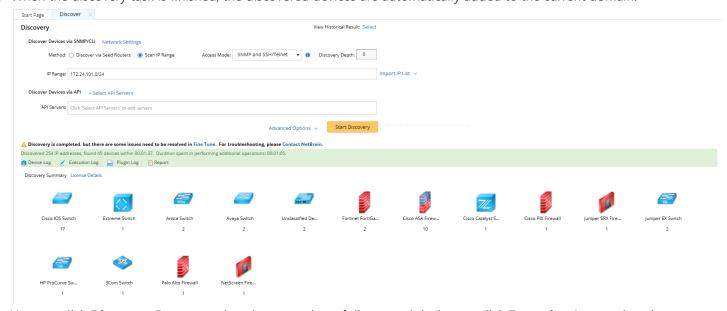
Import a .csv or a .txt file by clicking Import IP list. Here is a sample list for your reference:



- 3. Select one of the following options from the drop-down list of the Access Mode field.
 - **SNMP and Telnet** retrieve vendor and model information via SNMP first, and then log in to devices by using Telnet to retrieve live data
 - SNMP and SSH retrieve vendor and model information via SNMP first, and then log in to devices by using SSH
 to retrieve live data.
 - **SNMP and Telnet/SSH** retrieve vendor and model information via SNMP first, and then log in to devices by using Telnet to retrieve live data; if Telnet doesn't work, then use SSH.
 - **SNMP and SSH/Telnet** retrieve vendor and model information via SNMP first, and then log in to devices by using SSH to retrieve live data; if SSH doesn't work, then use Telnet.
 - **SNMP Only** retrieve live data via SNMP only.

Note: The data retrieved via SNMP only might be incomplete.

- 4. To specify the proxies and credentials to be used in the discovery, click **Network Settings** to adjust.
- 5. Click **Start Discovery**.
- 6. When the discovery task is finished, the discovered devices are automatically added to the current domain.



You can click **Discovery Report** to view the access log of discovered devices or click **Execution Log** to view the execution log of the entire discovery process.

Best Practice:

- How to Discover a Network from an IP Address or Subnet List
- How to Discover Devices without SNMP Access
- How to Increase Telnet/SSH Timeout Value When Discovery Times Out
- How to Prevent NetBrain from Discovering Certain Devices

7. Cleaning Up Domain Issues

Creating and maintaining a domain with all devices properly discovered is the key to keep system data up-to-date to guarantee data accuracy and further utilize advanced features, such as path and map.

Fine Tune provides an overview of how devices are discovered, where you can get started to fix all the access issues. The devices listed in each category are updated as soon as a discovery task is completed, including both the on-demand discovery and the scheduled discovery. It's recommended to check and maintain in the Fine Tune at least once a week or whenever a discovery task is completed.

- In the Domain Management page, click Fine Tune on the Start Page or select Operations > Fine Tune from the guick access toolbar.
- 2. Resolve the issues under the following categories:
 - <u>SNMP-Only Devices</u> the devices accessed by SNMP but failed to be accessed via Telnet/SSH.
 - Desired Outcome: Fix Telnet/SSH access issues on all devices in this list that use these protocols. This list should only contain devices that are SNMP-only.
 - Missed Devices the devices existing in the current domain but failed to be verified during a discovery.
 - Desired Outcome: Fix device access issues or remove decommissioned devices in this list to bring the number of devices down to 0.
 - <u>Unknown SNMP SysObjectID</u> the devices whose SysObjectIDs are not defined in the Vendor Model table.
 - Desired Outcome: Add all unknown OIDs in this list to the vendor model table to decrease the number down to 0.
 - Unknown IP the IP addresses that cannot be accessed via Telnet/SSH and SNMP in the Discover via Seed
 Routers method during a discovery.
 - Desired Outcome: Fix all known IPs with correct Telnet/SSH/SNMP in this list.
 - <u>SSH Fingerprint Check Failed</u> the devices whose current fingerprint keys are different with the latest ones retrieved during live access.
 - Desired Outcome: All devices with SSH fingerprint check failed are resolved.
 - Hostname-Changed Device the device whose hostname is changed and exists with more than one hostname
 in a domain.
 - Desired Outcome: All devices with hostname change are detected and the desired ones remain in the domain.

Tip: You can click <u>Discovered Devices</u> to view the devices discovered successfully.

Best Practice:

- How to Remove Devices from Domain
- How to Identify a List of Devices That Have Lost Access for Certain Days in the System
- How to Manage Devices with Inconsistent Hostnames Retrieved via SNMP and CLI

8. Creating Sites

Site is a geographical grouping of network devices, which can be used as device scopes, asset filters, and map/topology views. For example, you can divide your network into a hierarchy of sites based on country, state, city, region, and office location.

<u>Desired Outcome:</u> All sites are created and there is no device listed in the **Unassigned** node.

There are two types of sites in the system:

- **Container Site** () a parent site that contains leaf sites and other container sites. No devices are directly nested under a container site.
- Leaf Site (**) a child site that contains devices. The devices can be added manually or searched dynamically.

Site Manager is used to manage and maintain the sites in your domain. You can use either of the following ways to create or maintain a site hierarchy:

- Create a Site Hierarchy by Importing a Spreadsheet
- Manually create sites:
 - o Create a Container Site
 - o Create a Leaf Site

8.1. Creating a Site Hierarchy by Importing a Spreadsheet

1. Prepare a spreadsheet with the table headers organized as follows to set the site hierarchy. Here is an example: Site Name (Office)\City\State\Country\Region\Device Hostname

1	Α	В	С	D	E	F	G
1	Site	City	State	Country	Region	Device Hostname	Device IP Address
2	вј	CANTON	MASSACHUSETTS	United States of America	US_Canada	BJ_Acc_SW1 BJ_Acc_SW6 BJ_Acc_Sw4 BJ_Dis_SW1 BJ_Dis_SW2 BJ_L2_Core_3 BJ_L2_Core_4 BJ_L2_test_1 BJ_core_3550	
3	Canton_NB2	CANTON	MASSACHUSETTS	United States of America	US_Canada	sw2960-130 sw3560-123 sw3560-127 sw3560-128 sw3850-102 sw3850-103	
4	BOS	BOSTON	MASSACHUSETTS	United States of America	US_Canada	BST BST,POP1 BSTX.Core	
5	NY	BOSTON	MASSACHUSETTS	United States of America	US_Canada	NY-core-bak NY_Core NY_DIS_ NY_POPP NY_Router	
6	BOS_NB_SITE2	BOSTON	MASSACHUSETTS	United States of America	US_Canada	EX2200-1 EX2200-2 GW2Lab LA.DIS,1 LA_POP	
	Beverly_NB1	BEVERLY	MASSACHUSETTS	United States of America	US_Canada		

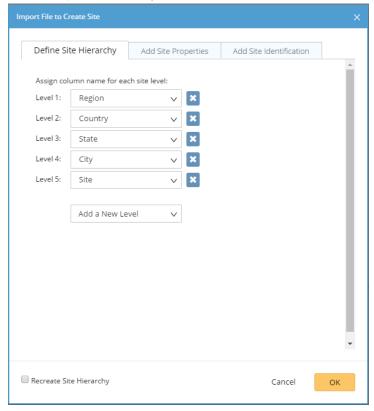
Note: Only the .csv, .xls, and .xlsx formats are supported. You can add more column headers or leave some columns blank based on your network distribution.

Note: The values in the Device Hostname column must be the same as those in the domain so that the devices can be identified and added to the corresponding leaf sites.

Note: The value in the Device IP Address column will be set as the criteria to search for site members. Only one IP address is supported in each row. You can leave it blank if not required.

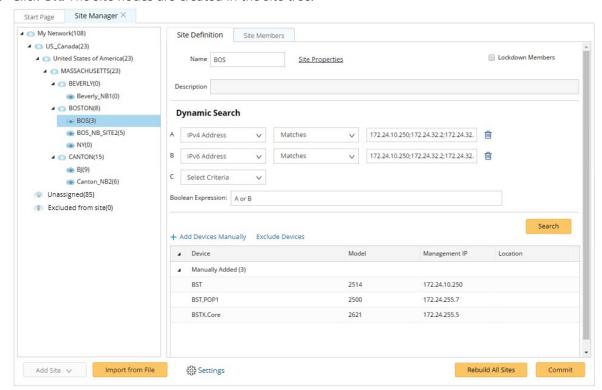
- 2. In the Domain Management page, click **Site** on the Start Page or select **Operations** > **Site Manager** from the quick access toolbar.
- 3. In the Site Manager, click **Import from File** to select the prepared file, and click **Open**.
- 4. Configure the following settings.

1) On the **Define Site Hierarchy** tab, select table headers for each level to define the site hierarchy. By default, five levels are provided, and you can add more levels. In this example, you can define the site hierarchy as follows:



- 2) On the Add Site Properties tab, select the table headers to set the site properties for each level.
- 3) On the **Add Site Identification** tab, select the table headers for the following site identification fields:
 - Device Hostname select the Device Hostname table header from the list for device identification.
 - Device IP Address select the Device IP Address table header from the list. Leave it blank if this column is not in the imported spreadsheet.

5. Click **OK**. The site nodes are created in the site tree.

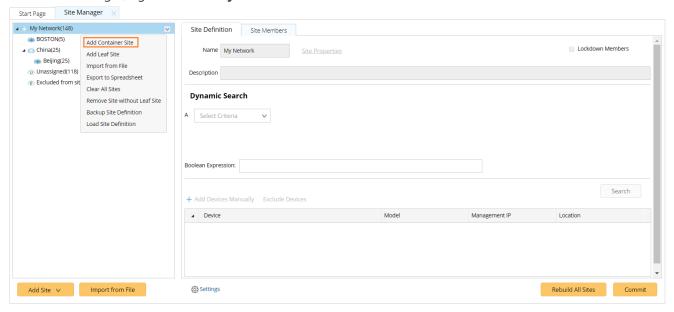


- 6. Click Rebuild All Sites to rebuild the site topology. The Site Members tab opens automatically, listing the device members in the currently selected site.
- 7. Click **Commit** to commit the site changes.

8.2. Adding a Container Site

1. In the Domain Management page, click Site on the Start Page or select Operations > Site Manager from the quick access toolbar.

2. In the Site Manager, right-click the **My Network** root node in the site tree and then select **Add Container Site**.



- 3. On the **Site Definition** tab, enter the site name and click **Site Properties** to set the site properties.
- 4. Click OK.

Tip: You can add one or more container sites or leaf sites to a container site. However, you cannot assign any devices to a container site directly.

8.3. Adding a Leaf Site

- 1. In the Site Manager, right-click the **My Network** root node in the site tree and then select **Add Leaf Site**.
- 2. On the **Site Definition** tab, enter the leaf site name and click **Site Properties** to set the site properties.
- 3. Add devices to the leaf site by using either of the following ways.
 - **Dynamic Search** specify search criteria and a boolean expression and then click **Search**.
 - Manually Add click Add Devices Manually and then pick out devices from a device group, a site, or a device type.

Tip: A device can only be assigned to one leaf site.

4. Click **Rebuild All Sites** to rebuild the site topology.

Tip: To exclude specific device types from being involved in any site build or topology build, click **Settings** in the bottom of the **Site Manager** pane to select target device types.

5. Click **Commit** to commit the site changes.

Best Practice:

How to Keep Site Maps Up-to-Date

9. Creating MPLS Clouds

Generally, geographically dispersed networks are connected through the MPLS VPN network of an Internet Service Provider (ISP). The system introduces a concept called MPLS Cloud to simulate the MPLS functions by following the rules of forwarding labeled packets. In the system, an MPLS Cloud is taken as a device and uses a virtual routing table to calculate A-B paths across the MPLS.

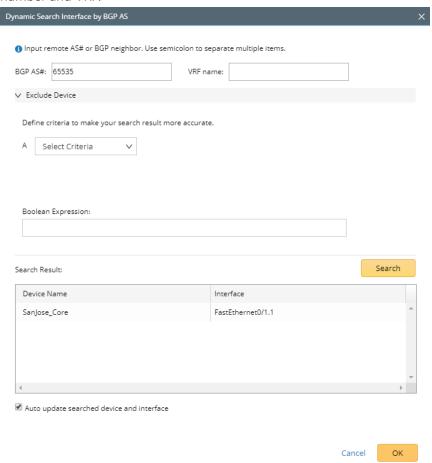
Desired Outcome: All MPLS clouds that are created based on a full list of CE devices are with CLI access.

Adding an MPLS Cloud

- In the Domain Management page, click Fine Tune on the Start Page or select Operations > Fine Tune from the quick access toolbar.
- 2. On the **Fine Tune** tab, select **Cloud Manager** in the left pane and click **Add** in the right pane.
- 3. In the Cloud Definition dialog box, follow the steps below to define an MPLS Cloud.
 - 1) Enter a name for the cloud.
 - 2) Keep the default Cloud Type MPLS L3 VPN.
 - 3) Enter a description of the MPLS cloud.
 - 4) Add MPLS edge devices to the MPLS Cloud by either of the following ways:

▼ Dynamic Search

- 1) Click Dynamic Search Interface.
- 2) In the pop-up dialog, select By BGP AS (autonomous system) to add edge devices and interfaces based on BGP AS number and VRF.



3) Enter BGP AS number and VRF name.

Tip: VRF is used to establish the correct connections if some devices have duplicated IP addresses. You can enter multiple VRF names and use semicolons (;) to separate them. Interfaces that have the matched VRF names will be searched out. If you don't want to use the VRF name as a condition to filter interfaces, left it empty; if you want to search interfaces without VRF configured, enter 'global' (single quotes must be included).

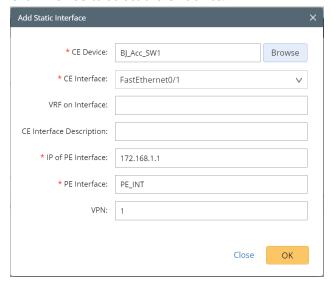
Tip: Through a specified BGP AS number, a device that meets all the following conditions will be added as a CE device:

- The devices not only configured with EBGP Neighbor but also pointing to the defined AS number.
- The non-loopback interface in the same network segment with EBGP Neighbor IP configured on the device.
- The neighbor IP of CE devices does not exist in the domain.
- 4) Click Search.

5) Review the search result, click **OK**.

▼ Manually Add

- 1) Click Static Interface.
- 2) In the pop-up dialog, specify the properties of the CE device.
 - a) Click Browse to select the CE device.



- b) Select the interface of the CE device connected to the PE device.
- c) Enter the VRF name of the CE interface if it has been configured with a VRF.
- d) Enter the description of the CE interface.
- e) Enter the IP address of the PE interface that the CE interface connects to.
- f) Enter the name of the PE interface. The PE interface name can be any strings, and you can name it based on your needs.
- g) Enter a VPN value for the CE device.

Note: Assign the same VPN value to those CE devices in different sites that have communications with each other. When the system builds a routing table for an MPLS cloud, CE devices with the same VPN value will be added to one virtual routing table. If the VPN field is left empty, the system will determine that all CE devices in an MPLS cloud communicate with each other.

- 3) Add more CE devices to the MPLS Cloud by following step 2.
- 4) Click OK.
- 5. (Optional) Click **Exclude** to select CE devices or interfaces that you want to exclude from the MPLS cloud.
- 6. Click OK.

Tip: To make the MPLS cloud participate in path calculation, go to the **Additional Operations after Benchmark** tab to build the topology and NCT. See Benchmark Task Settings for more details.

Best Practice:

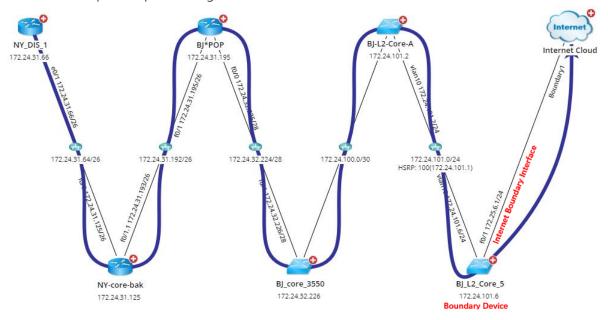
- How to Create MPLS Cloud if PE-CE Is Not Running BGP
- How to Create Multiple MPLS Clouds with the Same AS Number

10. Adding Internet Clouds

Internet Cloud refers to the Internet that the boundary device connects to. In general, an Internet Cloud is considered as a device, and it cam be assigned an interface either manually or automatically. With the Internet Cloud, you can view the path between the Internet and the boundary device on a map.

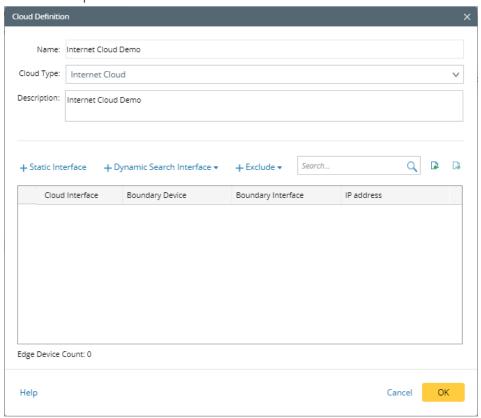
<u>Desired Outcome:</u> All paths between boundary devices and the Internet are visible and can be calculated successfully.

Here is an example of a path through the Internet.



- 1. In the Domain Management page, click **Fine Tune** on the Start Page or select **Operations > Fine Tune** from the quick access toolbar.
- 2. On the **Fine Tune** tab, select **Cloud Manager** in the left pane and click **Add** in the right pane.
- 3. In the Cloud Definition dialog box, follow the steps below to define an Internet Cloud.
 - 1) Enter a name for the cloud.
 - 2) Change the Cloud Type to **Internet Cloud**.

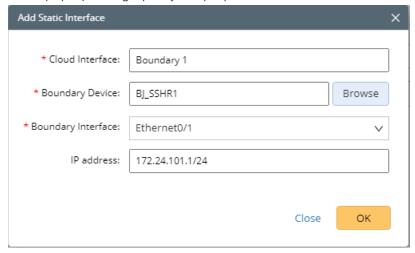
3) Enter a description of the Internet cloud.



4) Add Internet Cloud and boundary device information by either of the following ways:

▼ Manually Add

- 1) Click Static Interface.
- 2) In the pop-up dialog, specify the properties of the cloud and boundary device.

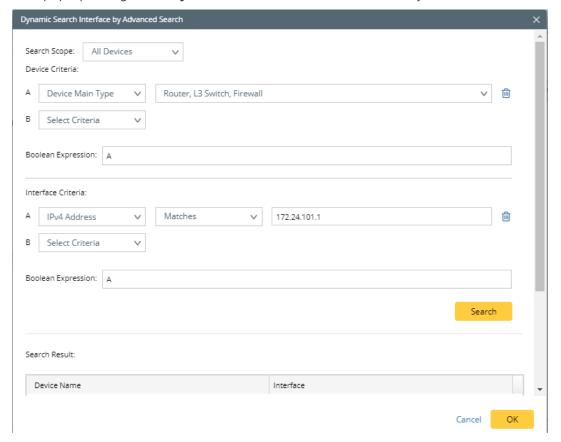


- a) Enter a cloud interface name.
- b) Click **Browse** to select the boundary device.
- c) Select a boundary interface from the drop-down list.

- d) Enter the IP address of the cloud.
- 3) Add more boundary devices to the Internet Cloud by following step 2).
- 4) Click OK.

Dynamic Search

- 1) Click Dynamic Search Interface.
- 2) In the pop-up dialog, select **By Advanced Search** to find the boundary devices and interfaces.



- a) Specify Device Criteria.
- b) Specify Interface Criteria.
- c) Click Search.
- 3) Add more boundary devices to the Internet Cloud by following step 2).
- 4) Review the search result, click **OK**.

5. Click OK.

Tip: It is required to manually perform benchmark task or build topology after adding Internet Clouds.

Tip: You can also click **Exclude** to select boundary devices or interfaces that you want to exclude from the connection with internet cloud.

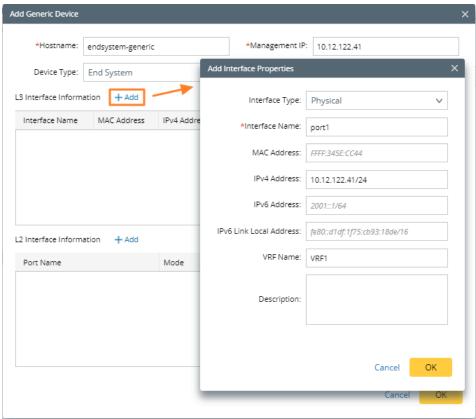
11. Adding Generic Devices

When the system attempts to discover devices from a real network, there may be some devices that you don't have live access. You can manually add such devices to your domain.

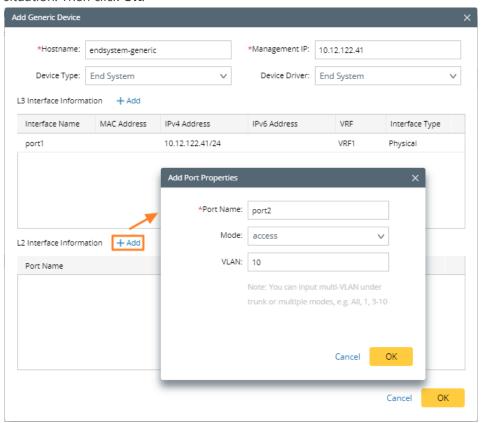
Desired Outcome: Devices that cannot be accessed are manually added to the domain.

Complete the following steps to manually add a device to your domain:

- 1. In the Domain Management page, click Fine Tune on the Start Page or select Operations > Fine Tune from the quick access toolbar.
- 2. On the **Fine Tune** tab, click **Generic Device** in the left pane.
- 3. Click **Add** and define the generic device information.
 - 1) In the Add Generic Device pane, enter the hostname and management IP, and select the device type from the drop-down list. The device driver is automatically selected based on the device type.
 - 2) Click **Add** in the **L3 Interface Information** area to define the L3 interface properties according to the actual situation, such as interface name and VRF name. Then click OK.



3) Click **Add** in the **L2 Interface Information** area to define the L2 interface properties according to the actual situation. Then click **OK**.

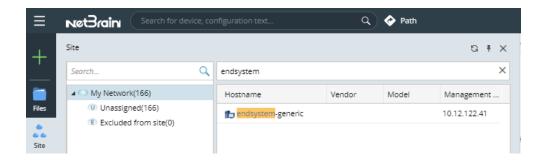


4. Click OK.

Tip: To make the added device participate in path calculation, right-click the target device entry, and manually create a fix-up route table for it.

5. To find the added device, click **Site** on the taskbar, then input the device name **endsystem-generic** in the device search bar and press the **Enter** key on your keyboard.

Prerequisite: Rebuild the L3 topology in Topology Link Manager.



12. Resolving Duplicated IPs

The duplicate IPs refer to the interfaces configured with the same IPv4 addresses.

During the live network discovery, the system parses the VRF and IPv4 address for each interface and deals with the interfaces of duplicated IPs as follows:

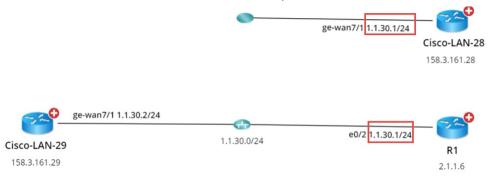
- If two interfaces are configured with the same IP address, but with different VRFs, then two zones named after the VRFs will be created automatically after the IPv4 L3 topology is built, and these two interfaces will be moved to the corresponding zone according to its configured VRF. The system automatically performs this operation by default. To disable it, go to the **Domain Management** page, click **Operations**, point to **Domain Settings**, select **Advanced Settings**, and uncheck the **Automatically create zones and assign VRF interface based on VRF names** option.
- If two interfaces are configured with the same IP address, but without VRFs configured, these two interfaces will be moved to the Default Zone. To separate the two interfaces, you must create a zone manually, then move one of the interfaces and its neighbor interfaces into the created zone, and finally rebuild the IPv4 L3 topology.

Tip: The Default Zone is auto-generated in each domain by the system to store interfaces in IPv4 L3 topology by default. It can neither be renamed nor deleted.

After the interfaces of duplicated IPs being moved into different zones, all duplicated IPs can be involved in IPv4 L3 topology link calculations. When you extend IPv4 L3 neighbors, all calculated links can be displayed on the same map page. Leaving duplicated IPs unresolved will lead to no L3 links on the interfaces with duplicated IP.

<u>Desired Outcome</u>: All interfaces of duplicated IPs are moved into different zones. No interfaces are listed with **Yes** in the **IP Conflicted** column.

Example: Devices "R1" and "Cisco-LAN-28" are configured with the same IP address, but without VRF configured. The device "Cisco-LAN-29" in a real network should be connected to the device "Cisco-LAN-28", but now it is wrongly connected to the device "R1" because of the duplicated IP issue.



 In the Domain Management page, click Fine Tune on the Start Page and then click Duplicated IP and Subnet Manager on the left pane. All subnets that contain duplicate IPs in the Default Zone are listed by default.

- 2. Create a zone.
 - 1) Click New zone.
 - 2) Enter the zone name, for example, **Zone1** and press **Enter**.
- 3. Move the interface of duplicated IP and its neighbor interface that can be connected correctly to the **Zone1** and rebuild the IPv4 L3 topology.
 - 1) Select the interface of duplicated IP and its neighbor interfaces that you want to establish the topology link, and then right-click to select **Move to**. In this example, select the **GE-WAN7/1** interface of the **Cisco-LAN-29** device and the **GE-WAN7/1** interface of the **Cisco-LAN-28** device, and then right-click to select **Move to**.



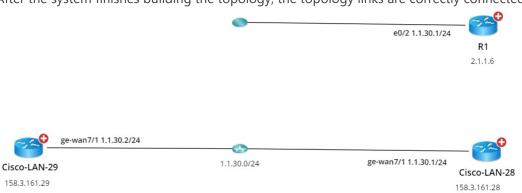
Tip: If a lot of duplicated subnets are detected in the Default Zone, you can quickly search them within the **Search bar**. Use semicolons to separate the multiple items.

2) Select **Zone1** that you created and click **OK**.

Note: The Move to operation will delete all the manually added topology links of this interface.

3) Click **Yes** in the pop-up dialog box to rebuild the IPv4 Layer 3 topology.

After the system finishes building the topology, the topology links are correctly connected.



Best Practice:

How to Manually Build or Change L3/L2 Topology Links on Demand

Scheduling Benchmark Tasks

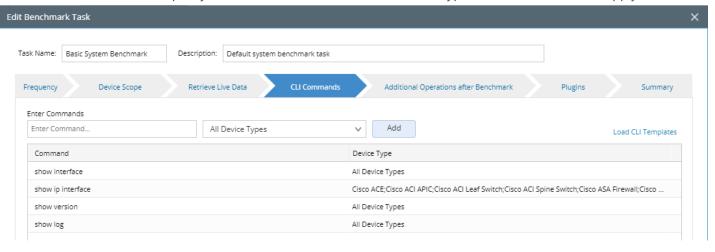
Basic System Benchmark task can regularly collect live data as baselines to build topology, and calculate paths, device groups, sites, and MPLS Virtual Route Tables. The network data to be retrieved are predefined in the task, and the task will be executed on all your domain devices by default.

<u>Desired Outcome:</u> System benchmark is scheduled with **Update Site Maps** enabled.

- 1. In the Domain Management page, select **Operations > Schedule Task** from the quick access toolbar.
- 2. On the Schedule Task > Schedule Discovery/Benchmark tab, select the Enable check box for the Basic System Benchmark entry.



- 3. Click **Basic System Benchmark** to configure the task settings.
 - 1) On the **Frequency** tab, specify the task execution frequency.
 - 2) On the Device Scope tab, add the target devices for this task. You can also exclude unwanted devices by clicking the Exclude Device Group area.
 - 3) On the **Retrieve Live Data** tab, select the target data to be retrieved.
 - 4) On the CLI Commands tab, specify CLI commands and select which device types these commands can apply to.



- 5) On the Additional Operations after Benchmark tab, specify the operations, such as building topology and updating maps, after the benchmark task. See Benchmark Task Settings for more details.
 - Update Cloud select the Cloud related operations to perform after the latest data is retrieved.
 - Build Topology select the target topology to build after the latest data is retrieved.
 - System Operations select the target objects to update after the latest data is retrieved.

- Rebuild Visual Space select the target templates to rebuild for SDN networks after the latest data is retrieved.
- Parse Configuration Files select the target parsers to parse specific data from configuration files.
- **Update Maps** select the target maps to update after the latest data is retrieved.

Note: It is highly recommended to enable **Update Site Maps** to keep site maps up-to-date. You can select to back up the original map files in case a rollback is required.

- Auto Set Golden Path enable this function to auto set the paths which have no change during the defined
 consecutive time period as golden paths.
- Application Verification select the target application and path to verify.
- Run Scheduled Tasks after Benchmark select the scheduled tasks to run after the benchmark task is
 finished, such as data view template and scheduled Qapp task.
- Email Alerts enable the email alert function for task execution failures or configuration retrieval failures.
- 6) (Optional) On the **Plugins** tab, add plugins to resolve the inaccuracy of path and topology. See <u>Plugin Manager</u> for more details.
- 7) On the **Summary** tab, review all the settings you have configured for this task.
- 4. Click Submit.
- 5. To view the task result, see Verify Benchmark/Discovery Results for more details.

Best Practice:

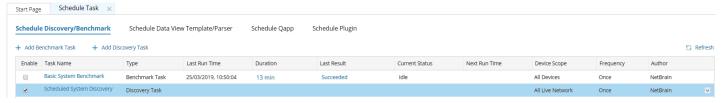
- How to Export Visio Map
- How to Run A Benchmark for A Subset of Devices
- How to Separate Tasks to Gather Large-size Tables
- How to Set Up and Optimize Multi-thread Tasks
- How to Utilize System Benchmark to Capture More Frequent A/B Path Snapshots

Scheduling Discovery Tasks

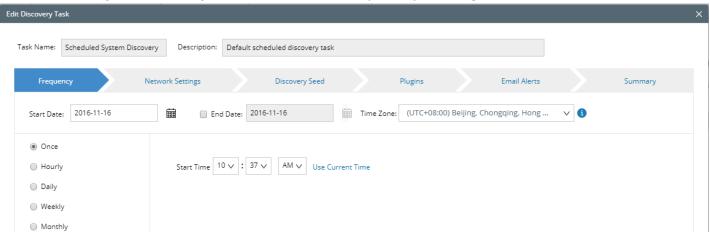
Discovery tasks can be scheduled regularly to discover new devices from a live network and automatically add the newly discovered devices to your domain. By default, the task takes all devices in your current domain as seed devices to expand the discovery.

<u>Desired Outcome:</u> System discovery is scheduled with proper frequency and discovery depth.

- 1. In the Domain Management page, click Schedule Task on the Start Page or select Operations > Schedule Task from the quick access toolbar.
- 2. On the **Schedule Task** tab, select the **Enable** check box for the **Scheduled System Discovery** entry.



3. Click Scheduled System Discovery, and then edit the discovery task by following the wizard.



- **Frequency** specify the execution frequency for the task. By default, it is **once**.
- **Network Settings** specify the proxies and credentials to be used to access devices in the discovery.
- Discovery Seed by default, the Discover All Live Network method is selected, which means taking all devices in the domain as seeds to discover new devices by neighbor spreading until the discovery depth is reached.
- Plugins add plugins to resolve the inaccuracy of path and topology. See <u>Plugin Manager</u> for more details.
- **Email Alerts** enable the email alert function for task execution failures or new devices discovered.
- Summary check your settings.
- 4. Click **Submit** to save your settings.

Tip: After the discovery task is executed, the system will automatically rebuild IPv4 Layer 3 topology and synchronize new devices to sites. To view the task result, see <u>Verify Benchmark/Discovery Results</u> for more details.

Best Practice:

- How to Set up Schedule Discovery
- How to Use Schedule Discovery to Discover Limited Scope of Devices
- How to Validate Schedule Discovery Result and Discovered Devices

Scheduling Data View Template/Parser Task

To instantly visualize the values of concerned parser variables in a data view template, you can schedule a Data View Template/Parser task to retrieve and parse network data regularly. Once scheduled, the task is auto-enabled, and can also be triggered through Benchmark.

<u>Desired Outcome:</u> All applicable built-in DVTs are enabled and executed successfully.

- 1. In the Domain Management page, click Schedule Task on the Start Page or select Operations > Schedule Task from the quick access toolbar.
- 2. On the Schedule Data View Template/Parser tab, click Add Task.
 - 1) Specify a run time and a frequency to run the task.
 - 2) Specify a device scope. Both traditional devices and logic nodes can be added to a task.
 - 3) Specify the parsers to retrieve and parse data via two methods:
 - Select data view templates to apply all referenced parsers inside. You can also select them by folder so that folder content change can be synced.
 - Select parsers directly from Parser Library.

Note: The Max Command Instances for one Parser field is used to limit the generated CLI command instances for each device included in this task. By default, the value is 32. If the parsers you select or refer have parameters, you can assign a smaller value to avoid devices overloaded due to the execution of too many CLI commands.

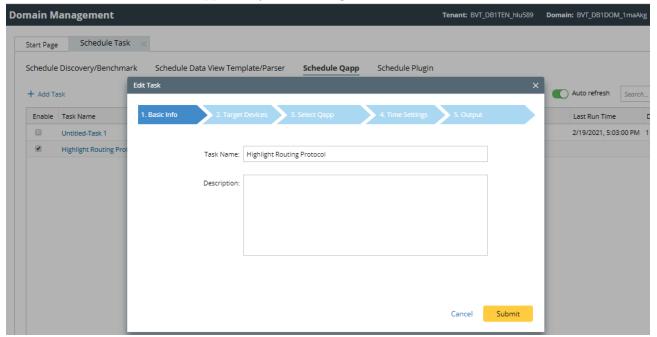
- 4) Specify who will receive alerts generated during the task execution.
- 3. Click Submit.

16. Scheduling Qapp Tasks

The system provides a built-in scheduled Qapp task to create a static data view.

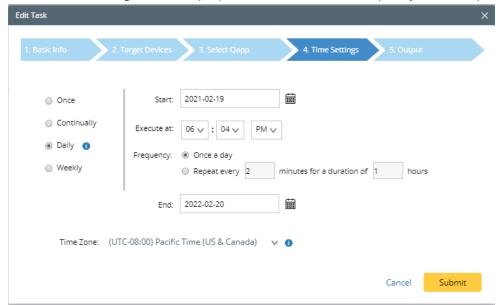
<u>Desired Outcome:</u> The built-in task is enabled at a proper frequency.

- In the Domain Management page, click Schedule Task on the Start Page or select Operations > Schedule Task from the quick access toolbar.
- On the Schedule Qapp tab, enable the built-in task Highlight Routing Protocol.
 By default, the built-in Qapp task will auto-generate a static data view.
- 3. Click the task name to edit the Qapp task by the following wizard.



- 1) On the **Basic Info** tab, view the task name.
- 2) On the **Target Devices** tab, view the selected devices.
- 3) On the **Select Qapp** tab, keep the Qapp **Highlight Routing Protocol** selected.

On the **Time Settings** tab, set a proper execution time and frequency. For example, set the frequency to **Daily**.



On the **Output** tab, click **Submit**. 5)

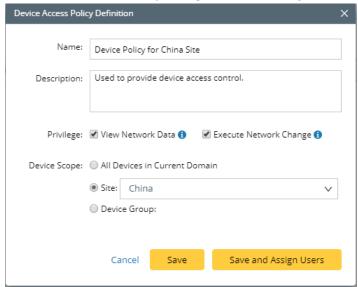
17. Defining Device Access Policy

Device Access Policy provides precise control of access to devices. You can assign specified users to specific policies to determine which users can access which devices.

<u>Desired Outcome:</u> All users are assigned to corresponding policies as required.

Prerequisite: To define and apply the device access policy, go to **System Management > Advanced Settings** to enable the Device Access Policy Control.

- 1. In the Domain Management page, select **Operations > Device Access Policy** from the quick access toolbar.
- 2. In the Device Access Policy dialog, click **Add Policy** to define the device access policy.

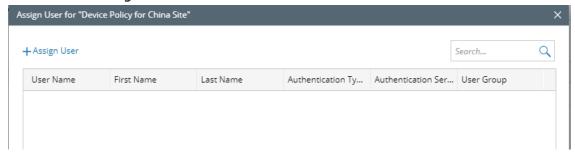


- 1) Enter a unique name **Device Policy for China Site** and a brief description.
- 2) In the **Privilege** area, select at least one check box.

Note: In order to execute network change tasks successfully, make sure the privilege **Access to Live Network** and **View Network Change** are assigned to users.

3) In the **Device Scope** area, select the **Site** check box and click the icon to select **China**.

3. Click Save and Assign Users.

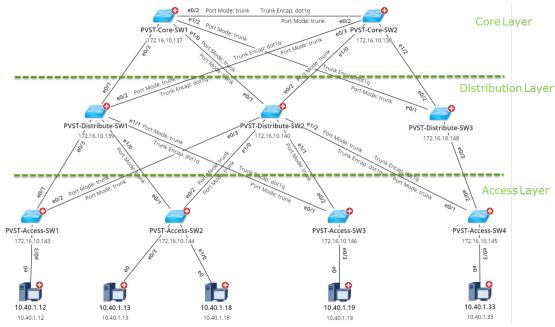


- 1) Click Assign User.
- 2) Select the user to assign the policy.
- 3) Click **OK**.

Note: A relogin for the selected user accounts is required to apply a policy.

18. Creating a Layout Style

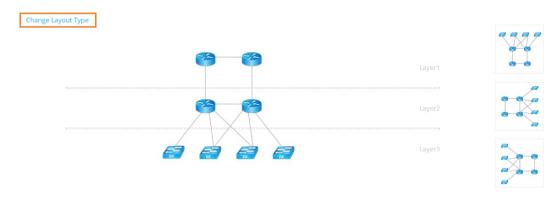
To reflect a real network infrastructure, you can create a map layout to organize devices. For example, the following layout is divided into three layers to reflect network hierarchical layers.



<u>Desired Outcome:</u> All sites are associated with the above customized layout.

- 1. Click the start menu and then select **Map Layout Manager**.
- 2. On the Layout Style tab, right-click the Layout Styles node, and then select New Folder.
- 3. Right-click the new folder and then select New Layout Style. Enter a style name My Style.
- 4. In the **Layout Style** area, click **Change Layout Type** to select a layout type suitable for your three-layer network.

 Layout Style



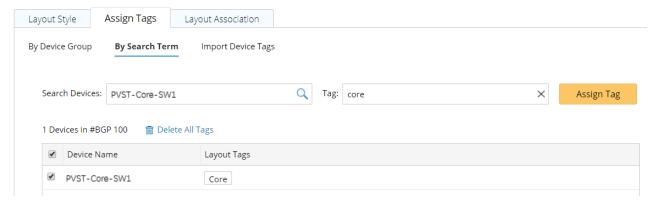
Tip: To change the layout direction, click a thumbnail next to the selected layout type diagram.

- 5. In the Layout Tags area, add tags to the layout type. Tags are used to mark devices and layout layers to identify which layout layer a device belongs to.
 - 1) For each layer, click the 😉 icon to create a layout tag. Enter core, distribution, and access as tag names respectively. The tags will be used to associate layout layers with devices. Layout Tags



- 2) Set the maximum device number in each row of a layer and device icon size.
- 3) Click Save.
- 6. On the Assign Tags tab, assign layout tags to devices based on their role in your network. For example, if a device is in the core layer, assign the layout tag core to the device.

Map Layout Manager



Tip: To delete tags from devices, you can click **Delete All Tags** to remove all tags, or point to the target tag in the **Layout Tags** column and click the <u>solution</u> icon to delete the tag one by one.

- 7. On the **Layout Association** tab, associate the layout style with site maps.
 - 1) Click Refresh to display the newly created layout style. In the Site Maps column, expand the site tree from the My Network node.
 - 2) Select the site names you want to associate with the layout created above.

Note: Only the maps of leaf sites (*) can be associated.

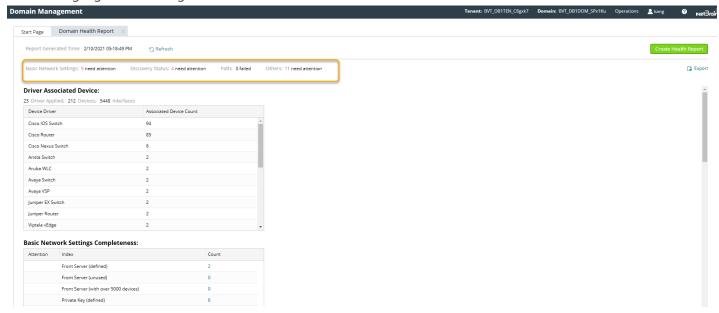
3) Click **Select** to select **My Style** from the drop-down list.

19. Viewing Domain Health Report

Domain Health Report records the key factors about domain health. You can get a quick overview of the current domain status with this report.

<u>Desired Outcome:</u> All issues reflected in the report are resolved.

- 1. In the Domain Management page, select **Operations > Domain Health Report** from the quick access toolbar.
- 2. In the **Domain Health Report** tab, click **Create Health Report** to generate a report.
- 3. View the highlighted area to get an overview.



- 4. Check the following areas to get more information. See Viewing Domain Health Report for more details.
 - Driver Associated Device
 - Basic Network Settings Completeness
 - Discovery Status
 - Site Definition Completeness
 - Benchmark Task Health
 - Cloud Health
 - Path Calculation Health
 - Disk Management Settings Completeness
 - Map Layout Settings Completeness